

customer testimonials

ford field, detroit, mi

Ford Field has outfitted all of its restrooms, both public and private with enMotion® dispensers. Since the installation of the dispensers, numerous customers have written to compliment the facility on its clean restrooms and overall upscale image. Fisher believes this is a result of the contributions the enMotion® dispenser has had on overall facility image enhancement. “The enMotion® product saves us money...and it provides customers with a clean sanitary drying experience,” claims Fisher. “It is important from a clean-up standpoint and a financial standpoint – it is in all of our stadium restrooms.”

Fisher has found that not only has it reduced waste, but it has sped up patron time in the restroom as well.

“We are proud to carry the enMotion products in all of our restrooms, public and private. We’re pleased with the service and satisfaction the enMotion products have provided us.”

—Earle W. Fisher,
Director of Marketing Partnerships Ford Field

the palace, detroit, mi

The Palace at Auburn Hills in Detroit is a premium indoor entertainment venue that is home to multiple entertainment and sporting events, including NBA basketball and Arena League football. As the Director of Housekeeping for Palace Sports Entertainment, John Pajak is responsible for coordinating everything that enhances and affects the customer experience.

The Palace purchased 70 enMotion® touchless towel dispensers and installed them in each of the washrooms at the facility. In a very short time Pajak found that time spent on labor and maintenance was greatly reduced. The Palace also recognized other enMotion® dispenser benefits, such as industry-leading reliability, durability, and unique features such as a stub roll for maximum towel storage, and a clear-view panel for easy replacement monitoring. The results of the enMotion® installations were immediate and impressive, with more than a 20 percent savings in paper realized for The Palace to date.

“With any high capacity venue, you are often dealing with many people. What we’ve noticed since the installation of the enMotion® dispensers, is that patrons tend to notice the more upscale image of the restroom. In addition, because our attendants do not have to spend extra time servicing the dispensers, they can focus more of their time providing customer service to the patron. Basically, everybody wins.”

—John Pajak, Director of Housekeeping
Palace Sports Entertainment